



COVID SAFETY CUSTOMER STATEMENT

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The National Hotel is committed to providing a Covid-Safe venue.

We have enacted a Covid Safe Plan enacted, in line with the requirements of the DHHS and the Victorian Government.

Providing a Covid Safe space meant we had to make some changes, and the venue may look a little different from the last time you visited

Here are some of the changes to expect at your next visit;

- Our staff and contractors complete a health screening prior to each shift
- Each shift there are staff dedicated to cleaning and sanitising high traffic areas and dedicated Management ensuring our compliance with Victorian Government regulations
- Tables will be spaces 1.5 meters apart
- Only a maximum of ten (10) will be able to sit together at one time
- Some dining areas and all performance spaces will be closed
- You will be asked to wear a mask when moving around the venue, but can take it off when your seated at your table
- Security may ask you to pull your mask down so we can check your ID for RSA purposes
- You will be ask to check in at the door using a QR Code
- Staff will show you to your table
- You will be able to view the menu by scanning your camera over a QR Code on your table
- We will provide you with full table service
- You can pay using contactless methods, but if you can't, we will accept cash
- If you feel unwell, we ask you not to attend the venues