



COVID SAFETY CUSTOMER STATEMENT

Published December 2020, Updated May 2021

The National Hotel is committed to providing a Covid-Safe venue.

We have enacted a Covid Safe Plan, in line with the requirements of the DH and the Victorian Government.

Providing a Covid Safe space meant we had to make some changes, and the venue may look a little different from the last time you visited

Here are the changes we are making so you have a Covid Safe experience while visiting us;

- All visitors to our venues, including staff are asked to check in using the QR code that is registered with Services Victoria
- We commit to a *No QR No Entry* policy
- Each shift there are staff dedicated to cleaning and sanitising high traffic areas and dedicated Management ensuring our compliance with Victorian Government regulations
- Physical distancing is encouraged between all visitors to the venues
- Mask mandates will be communicated to the staff, contractors and customers as required
- Staff will show you to your table if you have made a reservation
- You will be able to view the menu by scanning your camera over a QR Code on your table
- You can pay using contactless methods, but if you can't, we will accept cash
- We encourage staff and patrons to stay home if they are feeling unwell or have been to a determined exposure site you feel unwell
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